**IMS Policy Statement**

NRG Marine Ltd is dedicated to the principle of never-ending improvements in quality, environmental, health and safety, service quality, and customer satisfaction. Our principal aim is to always supply our customers with high-quality professional products and services that meet or exceed stated or agreed customer requirements. The Integrated Management System is the fundamental consideration during any of our business practices and must not be compromised. At all times, management and employees are responsible for complying with quality, environmental, and health and safety-related protocols. They are encouraged through consultation and participation to provide suggestions and constructive criticism to improve our policies, processes, and procedures.

**We are committed to:**

1. **Customer Focus:** We commit to understanding and meeting our customers' needs, ensuring their satisfaction with our products and services.
2. **Continuous Improvement:** We strive to continuously improve our processes, products, and services by setting and reviewing IMS objectives.
3. **Process Approach:** We are committed to a process approach where consistent and predictable results are achieved more effectively and efficiently.
4. **Evidence-based Decision Making:** We ensure our decision-making processes are based on the analysis of data and information.
5. **Safe Working Conditions:** We are committed to providing safe and healthy working conditions for the prevention of work-related injury and ill health by eliminating hazards and reducing all possible OH&S risks.

**We recognize our responsibility towards the environment and commit to reducing our ecological footprint, along with providing a safe and healthy workplace for the prevention of work related injury and ill health.**

1. **Sustainable Use of Resources:** We commit to the efficient use of resources (energy, water, and raw materials) and will seek to incorporate renewable or recyclable resources where possible.
2. **Prevention of Pollution:** We will proactively work to prevent pollution by managing waste effectively and reducing emissions from our operations.
3. **Compliance with Legislation:** We will meet or exceed all relevant quality, environmental and OH&S legislation, regulations, and other requirements.
4. **Objectives:** We will set and review objectives for managing our quality, environmental and OH&S performance, always aiming for continuous improvement.
5. **Consultation of Workers:** We commit to consult with and always encourage the participation of workers and representatives.

This policy will be communicated to all employees and stakeholders and will be made available to other interested parties upon request. We will ensure that our staff are trained, equipped, and motivated to deliver on our quality, environmental, and OH&S commitments.

Customers are a key source of feedback related to our services and after-sales service. This feedback is openly welcomed as it forms an important basis for continual improvement. We must, therefore, endeavour to the best of our ability to meet their requirements along with all applicable requirements.

To achieve the aim of this policy, objectives are established and monitored.

**Authorised by:** Jessica Rowlands **Dated:** 01/08/2024